

DUMP BODY WARRANTY

Gin-Cor Industries Warranty Claim Procedure

Basic Limited Warranty Coverage Schedule For
Gin-Cor Industries Dump Body Installations.

	Months	
	Parts	Labour
Dump Body	12	12
Body Hinge	12	12
Hoist Base	12	12
Hydraulic Tank	12	12
Hoist Cylinder	24	24
Pump	12	12
P.T.O	12	12
Cab Controls	12	12
Tailgate	12	12
Lighting	12	12
Heat Kit	12	12
Paint	12	12
Lift Axle	12	12
Rear Hitch	12	12
Pintle Hook	12	12
Box Vibrator	12	12
Tarp System	12	12
Tailgate Operation System	12	12

The following instructions have been created to speed up our Warranty Claims process. Please follow the instructions carefully to make sure we can process your warranty claim as quick as possible.

Dealership or Repair Centre:

1. Truck arrives at dealership.
2. Identify problem with customer.
3. Take digital photos of the problem part or area to aid in diagnosis. Email pictures to info@gincor.com.
4. Call Gin-Cor Industries Toll Free at 1-866-628-8292 to discuss nature of problem with your Technical Service Representative (TSR).
5. Prior to the warranty repair or replacement of parts, the warranty claim must first be approved by the Gin-Cor Warranty Department. If work is to be carried out by an alternate facility a written repair estimate must be submitted to us. Wait for a Gin-Cor TSR approval to proceed with agreed upon course of action.

Gin-Cor will authorize a course of action. This could include:

- A) Gin-Cor will ship warranty part(s) to end user for installation/repair at agreed upon job time and hourly rate.
 - B) Refer customer to authorized Gin-Cor Service Centre for the repair.
 - C) Refer customer to Gin-Cor manufacturing facility in Mattawa Ontario for repair.
6. Gin-Cor will invoice and ship replacement parts to the end user based upon the agreed repair/installation. Charges pending "Warranty" evaluation.
 7. Defective and/or replaced parts must be shipped to Gin-Cor Industries for warranty evaluation. No work orders will be paid without return of defective product.



DUMP BODY WARRANTY

Dealer/Repair Centre version



If defective parts are approved under warranty, Gin-Cor will reimburse the customer for invoicing and freight charges.

Truck Body Warranty

COMPLETE AND RETURN STUB TO GIN-COR INDUSTRIES TO VALIDATE THIS POLICY. Fax: 705-744-2943 or Tel. 705-744-5543 or toll free 7-866-628-8292 please see attached page for gin-cor industries warranty claim procedures

Purchaser Phone

Complete Address

Dealer's Name Installation Date

Chassis Make Chassis Serial #

Body Serial # Purchase Date

Purchaser's Signature Date



DUMP BODY WARRANTY

ALL WARRANTY CLAIMS MUST BE APPROVED BY AN AUTHORIZED COMPANY REPRESENTATIVE PRIOR TO REPAIR AND/OR PURCHASE OF PARTS.

This warranty shall not apply to:

- 1) Any unit which shall have been altered in any way so as, in the judgement of the Company to affect adversely its operation or reliability.
- 2) Any unit which has been subject to misuse, negligence, or accident.
- 3) Any unit which shall have been operated at a speed exceeding the recommended speed or loaded beyond the rated load capacity.
- 4) Normal maintenance service or adjustments.
- 5) This warranty shall not apply to any damage resulting from the upsetting of dump trucks, dump semi-trailers or dump semi-trailer trains, and the Company shall not be responsible for or liable for any damage as a result thereof.
- 6) Tires, tubes, hydraulic fluids and other products supplied by other manufacturers, warranty on which is limited to that extended by the other manufacturers.

GIN-COR Industries

Telephone: (705) 744-5543

Fax: (705) 744-2943

Toll-Free: 1-866-MATTAWA 1-866-628-8292

Mail: Box 220, 5151 HWY 17 West
Mattawa, Ontario, Canada P0H 1V0

Website: www.gincor.com

Email: info@gincor.com

Gin-Cor Industries Inc., hereinafter called "The Company", warrants each new dump body unit installed to be free from defects in material and workmanship under normal use and service, its obligation under this warranty being to repairing or replacing any part or parts thereof, including all accessories as manufactured by the Company, within 1 year after delivery to the original purchaser. Such defective part or parts will be repaired or replaced free of charge and without charge for installation to the original purchaser, provided work is performed in our shop. If work is to be carried out by an alternate facility a written repair estimate must be submitted to us before a purchase order can be issued to carry out the work needed. Replacement parts will only be warranted for the remaining term of this 1 year warranty.

This warranty is limited to replacement or repair at the Company's factory in Mattawa, Ontario. Any parts authorized for return by the Company will be returned freight prepaid by the end user. The Company shall not be responsible for the loss of products, time, or for consequential damages of any nature or kind. The Company makes no warranties, express or implied, or merchantability and fitness for a particular purpose or otherwise. If warranty is performed by an out of town repair shop, liability will be limited to flat rate replacement charges.

Note: If said unit is not installed by Gin-Cor Industries the installer of the above unit becomes responsible in assisting with all warranty claims. Any defects caused by workmanship will be deemed to be the installer's responsibility.