

DURABODY INDUSTRIES LIMITED WARRANTY REPAIR and REPLACEMENT POLICY FOR AIR BRAKED TRAILER PRODUCT

DURABODY INDUSTRIES LIMITED, "SELLER" herein known as "**DURABODY**", warrants the metal structure to the **first retail "USER PURCHASER"** for **one (1) year** from invoice date. Warranty is non-transferable. The customer must use and maintain the unit properly during the warranty period. **DURABODY** warranty is limited to repair or replacement of item(s) Durabody determine defective after inspection. Prolonged continued use that extends deterioration or damage will void offers of warranty allowance. Restoration, repair or replacement does not renew the start date of a warranty on a component. **NOTE: Priority warranty for any Durabody trailer a lifting axles is ONE year only. All other conditions listed apply.**

CONDITIONS, LIMITS AND EXCLUSIONS:

"**DURABODY**" extends warranty provided the unit design was suitable for the current use AND the "**PURCHASER**" operates the vehicle on provincial highways within weight /axle loading parameters. Users must always minimize exposure to corrosive or hazardous products which could potentially deteriorate the integrity of parts on the unit. "**DURABODY**" **solely** reserves the right to authorize, approve and select locations, methods, remedies and repair amounts approved for claims and retains the option to choose the method and location of repair **in advance of repairs**. If requested, purchasers, (or their agent) must provide photographs in advance of warranty repairs.

"**DURABODY**" does not warrant components subjected to normal wear and periodic replacement other than to limits and terms of those warranties extended by component vendors.

"**DURABODY**" **at its option** will only consider repair or replace parts sold or installed on equipment originally manufactured by Durabody that are found defective or improperly installed within the warranty period. Costs for removal, replacement of signage or removing interior components to facilitate repairs is not covered by warranty. Shipping costs to return vendor items or the entire unit for warranty claims are the responsibility of the "purchaser". Should a component vendor elect to provide credit for transport costs, they will be credited accordingly. Where Durabody staff determine the unit was misused for its original intended purpose and/or maintenance neglected, Durabody may decline claims based on the facts whether or not repairs have already been initiated.

"**DURABODY**" will have **no obligation** to the purchaser or his agent where repairs, alterations or repairs commence without a prior authorization using the prescribed procedure. Where a discrepancy arises about having authorization, only proof of a pre-numbered Durabody purchase order given to the repair centre will prevail.

"**DURABODY**" reserves sole right to select and authorize the repair location, with transportation costs solely the "**PURCHASER'S**" expense as a condition of granting warranty.

"**DURABODY**" does not provide reimbursement for expense arising from incidental or consequential loss of income caused by "downtime", alternate transport costs, costs to provide replacement vehicles, or loss of wages.

WARRANTY TWELVE (12) MONTHS

- Wood floors, metal floors. Paint finish, coatings and sealants.
- Wiring (where supplied and installed by Durabody.)

WARRANTY ONE (1) YEAR

- Welded body structure integrity. (ONE year only on Multi-axle structure vehicles)

UNIQUE VENDOR OPTIONAL EQUIPMENT

- Tailgates, refrigeration, heaters are individually warranted to limits by manufacturers. Call for warranty information for each vendor.

THIRTY (30) DAYS

The "**PURCHASER**" (at purchaser's expense) shall assure within 30 days and at prescribed intervals afterwards they:

- **Check** and / or correct trailer suspension alignment. **Retorque** body and suspension U-bolts, wheel nuts, clamps, fasteners and/or trailer suspensions to required torque values after unit delivery and recommended maintenance intervals thereafter.

NINETY (90) DAYS

- Lubricate all hinges, door rollers, and any other pivoting connections.
- Remove exterior body contaminants using detergent and water washing practice.
- Check and lubricate PTO drive lines, hydraulic fluid levels and all hoses

NOTE: This PROCEDURE must be followed.

In advance of work proceeding, we require a faxed written repair estimate, mutual acceptance by our Warranty Mgr, SERIAL and MODEL #'s to initiate and process a WARRANTY CLAIM Defective parts must be returned PREPAID for warranty claims .

DURABODY INDUSTRIES LIMITED

Po Box 230, Bond Head, On. L0G 1B0 Canada
Attention: Service Department
Ph (905) 775-5338 (7:00 A.m.-5:00 P.m.)
Ph 1-800-661-3775 Fax (905)-775-8748